



## Bank Secures Payments and Reduces Investigation Time with Sophisticated Fraud Prevention Platform

*"We've been able to advance security for our Bank and our customers. This has given us the peace of mind we needed knowing that any suspicious activity is addressed immediately prior to any funds being transferred."*

-Chief Risk Officer

### Challenges

- Retaining customer base and attracting new ones to grow market share and stay viable
- Developing and maintaining customer trust that their funds are secure and available when needed
- Successfully fighting fraudsters that see bank customers as easy targets to exploit and as opportunities to get quick access to funds

### Solution

- Bottomline's Secure Payments detects fraudulent transactions in real-time, generates alerts and holds payments until the user's identity is verified and the transaction is confirmed as legitimate

### Results

- Improved security confidence for the Bank and customers
- Reduced platform response time to less than 200 milliseconds, ensuring that action is taken before money leaves the Bank
- Putting funds into the right hands, faster
- Allows the Bank to maintain its reputation and retain and attract new customers

[READ FULL STORY](#)