



Award-Winning Global Bank Combats Financial Fraud with Secure Payments Platform

“Despite today's rampant payment fraud, we've been able to provide a secure payment platform and best-in-class user experience for our customers.”

Head of Payments and FX



Challenges

- Payment fraud is at an all-time high and financial institutions are hard-pressed to thwart tech-savvy financial criminals
- Keeping up with consumer demand for faster and mobile payments safely

Solution

- Bottomline Secure Payments Platform integrates with existing systems and provides real-time visibility into payment transactions
 - Customized, scalable and generates rapid alerts

Results

- Processing more alerts per day with significantly improved accuracy
- Robust enterprise cycle and alert management
- Flexibility to process multiple transaction channels
- Rich feature set with advanced analytics, including machine learning capabilities
- Best-in-class solution user experience, reporting, and stability
- One platform to solve future needs

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